Collection: Records Management, White House Office of

Series: Subject Files – HO (Holidays)

Folder Title: 616250
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<thead>
<tr>
<th>DOCUMENT NO.</th>
<th>FORM</th>
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<th>PAGES</th>
<th>DATE</th>
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<td>001</td>
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<td>[Message, National Public Safety Telecommunications Week] - From: POTUS</td>
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<td>Vetting Results for Presidential Message Recipients - To: Misty Marshall - From: James A. Waters</td>
<td>2</td>
<td>03/29/2004</td>
<td>P5; P6/b6;</td>
</tr>
</tbody>
</table>

**COLLECTION TITLE:**
Records Management, White House Office of

**SERIES:**
Subject Files - HO (Holidays)

**FOLDER TITLE:**
616250

**FRC ID:**
12531

**RESTRICITION CODES**

- **Presidential Records Act - [44 U.S.C. 2204(a)]**
  - P1 National Security Classified Information [(a)(1) of the PRA]
  - P2 Relating to the appointment to Federal office [(a)(2) of the PRA]
  - P3 Release would violate a Federal statute [(a)(3) of the PRA]
  - P4 Release would disclose trade secrets or confidential commercial or financial information [(a)(4) of the PRA]
  - P5 Release would disclose confidential advice between the President and his advisors, or between such advisors [(a)(5) of the PRA]
  - P6 Release would constitute a clearly unwarranted invasion of personal privacy [(a)(6) of the PRA]

- **PRM. Personal record misfile defined in accordance with 44 U.S.C. 2201(3).**

- **Deed of Gift Restrictions**
  - A. Closed by Executive Order 13526 governing access to national security information.
  - B. Closed by statute or by the agency which originated the document.
  - C. Closed in accordance with restrictions contained in donor's deed of gift.

- **Freedom of Information Act - [5 U.S.C. 552(b)]**
  - b(1) National security classified information [(b)(1) of the FOIA]
  - b(2) Release would disclose internal personnel rules and practices of an agency [(b)(2) of the FOIA]
  - b(3) Release would violate a Federal statute [(b)(3) of the FOIA]
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  - b(6) Release would disclose information compiled for law enforcement purposes [(b)(6) of the FOIA]
  - b(7) Release would disclose information concerning the regulation of financial institutions [(b)(7) of the FOIA]
  - b(8) Release would disclose information concerning wells [(b)(8) of the FOIA]
April 12, 2004

I send greetings to those observing National Public Safety Telecommunications Week.

America's public safety communications officials play a critical role in protecting our citizens, our communities, and our Nation. We are grateful to you for your hard work and dedication to help secure our homeland. Your efforts to enhance public safety communications by maintaining a standard of excellence continue to strengthen our country.

Laura joins me in sending our best wishes.

GWB/HMS/BP/EAP/CM/es/LV/ckb (Corres. #3229572)
(3)apco.cpm.msg)
cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street
cc: Catherine McEaddy, Pres. Corr., 9th Floor, 1800 G Street

SENT TO:
Ms. Kathryn Peterson
Membership/Marketing Manager
APCO International
351 North Williamson Boulevard
Daytona Beach, Florida 32114

***DO NOT MAIL. RETURN TO PRESIDENTIAL***
Vestewig, Lauren J.

From: Kavanaugh, Brett M.
Sent: Monday, April 12, 2004 11:33 AM
To: Ullyot, Theodore W.
Cc: Vestewig, Lauren J.
Subject: RE: Messages OK to AP

proof them carefully and ok to ap

-----Original Message-----
From: Ullyot, Theodore W.
Sent: Monday, April 12, 2004 11:21 AM
To: Kavanaugh, Brett M.
Cc: Vestewig, Lauren J.
Subject: Messages OK to AP

Brett: We have received final copies of the following 2 messages, which incorporate all of your edits from the penultimate copies. OK to AP?

Ashtabula County Safety Council -- 50th Anniversary
National Public Safety Telecommunications Week -- Apr. 11-17
MEMORANDUM FOR:  Office of Staff Secretary

FROM: Misty Marshall
Office of Presidential Messages
x. 6-5503

SUBJECT: National Public Safety Telecommunications Week (April 11-17, 2004)

Please see the attached Presidential message for National Public Safety Telecommunications Week (April 11-17, 2004).

May we please duplicate the finalized message to send to those who have requested a copy? I feel 20 copies will be sufficient.

___ YES, duplicate (20 Copies).

___ NO, do not duplicate.
Office of Presidential Messages

NOTE TO STRIPPING

Group/Event: Telecommunications Week

Print Date: Event Date: April 11-17, 2004

TOTAL CONTENTS TO BE DISPATCHED:

<table>
<thead>
<tr>
<th>Desiree Thompson Cover Letter</th>
<th>✓</th>
</tr>
</thead>
<tbody>
<tr>
<td>PRESIDENTIAL MESSAGE</td>
<td>✓</td>
</tr>
<tr>
<td>Color or B&amp;W Photo</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
</tr>
</tbody>
</table>

Dispatch Instructions: Circled Only

☐ When Signed, Please MAIL above contents ASAP.
   Special Mail ☐ priority (label attached)
   If checked only ☐ air mail (approval attached)

☐ When Signed, Please TAKE to Mailroom for courier pick-up ASAP.

☐ When Signed, Please FAX to this group with attached fax cover sheet ASAP. Once faxed, please MAIL.

☑ When Signed, <DO NOT MAIL> Please RETURN to Office of Presidential Messages @ 1800 G St. ASAP.

☐ When Signed, <DO NOT MAIL> Please CONTACT

WH Staff: ________________________________
Room ___________ Ext. ___________

If there are any questions about this contact The Office of Presidential M...
April 5, 2004

I send greetings to those observing National Public Safety Telecommunications Week.

America's public safety communications officials play a critical role in protecting our citizens, our communities, and our Nation. We are grateful for those men and women for their hard work and dedication to help secure our homeland. Your efforts to enhance public safety communications by maintaining a standard of excellence continue to strengthen our country.

Laura joins me in sending our best wishes.

GW/B/HMS/BP/EAP/CM/es (Corres. #3229572)
(3-apco.cpm.msg)
cc: Misty Marshall, Pres. Mgrs., 9th Floor, 1800 G Street
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street
cc: Catherine McFadley, Pres. Corr., 9th Floor, 1800 G Street

SENT TO:
Ms. Kathryn Peterson
Membership/Marketing Manager
APCO International
351 North Williamson Boulevard
Daytona Beach, Florida 32114

***DO NOT MAIL. RETURN TO PRESIDENTIAL MESSAGES AFTER DUPLICATION***
April 5, 2004

I send greetings to those observing National Public Safety Telecommunications Week.

America's public safety communications officials play a critical role in protecting our citizens, our communities, and our Nation. We are grateful for these men and women for their hard work and dedication to help secure our homeland. Your efforts to enhance public safety communications by maintaining a standard of excellence continue to strengthen our country.

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cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street
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cc: Catherine McEaddy, Pres. Corr., 9th Floor, 1800 G Street

SENT TO:
Ms. Kathryn Peterson
Membership/Marketing Manager
APCO International
351 North Williamson Boulevard
Daytona Beach, Florida 32114

***DO NOT MAIL. RETURN TO PRESIDENTIAL MESSAGES AFTER DUPLICATION***
Dear Friend:

I am pleased to enclose a message from President George W. Bush.

Please be aware that the White House has strict guidelines governing the use of presidential messages. The enclosed message may only be used for the specific date and purpose for which it was provided. Under no circumstances is the message to be altered, displayed in other media including the Internet, or used for recruiting, fundraising, annual reports, advertising, as an endorsement, or for any other purpose without written consent from the White House.

Thank you for your cooperation in adhering to these guidelines. If applicable, please forward a copy of any printed material where the message has been used to the Office of Presidential Messages at the White House, Washington, D.C. 20502.

Sincerely,

Heidi Marquez
Special Assistant to the President
and Director of Presidential Correspondence

Enclosure
March 26, 2004

I send greetings to those observing National Public Safety Telecommunications Week.

America’s public safety communications officials play a critical role in protecting our citizens, our communities, and our Nation. We are grateful for these men and women for their hard work and dedication to help secure our homeland. Your efforts to enhance public safety communications by maintaining a standard of excellence continue to strengthen our country.

Laura joins me in sending our best wishes.

GWB/Corres. #3229572
cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street
cc: Catherine McEaddy, Pres. Corr., 9th Floor, 1800 G Street

SENT TO:
March 26, 2004

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Laura joins me in sending our best wishes.

GWB/(>>)/cm (Corres. #3229572)
((>>))
cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street
cc: Catherine McEaddy, Pres. Corr., 9th Floor, 1800 G Street

SENT TO:
(>>)

Due 3/1/29
March 26, 2004

I send greetings to those observing National Public Safety Telecommunications Week.

America’s public safety communications officials play a critical role in protecting our citizens, our communities, and our Nation. [We are grateful for these dedicated men and women who strengthen America through their service and help secure our homeland. I commend telecommunications specialists for your hard work and commitment to helping others. Your efforts reflect the values that make our country strong.]

Laura joins me in sending our best wishes.

GWB/(>)/cm (Corres. #3229572)
((>>))
cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street
cc: Catherine McEaddy, Pres. Corr., 9th Floor, 1800 G St

SENT TO:
(>>)
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((>))
cc: Misty Marshall, Pres. Msds., 9th Floor, 1800 G Street
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street
cc: Catherine McEaddy, Pres. Corr., 9th Floor, 1800 G Street
Withdrawal Marker
The George W. Bush Library

FORM
SUBJECT/TITLE
PAGES
DATE
RESTRICTION(S)

Letter
[Message, National Public Safety Telecommunications Week] - From: President George W. Bush
1
03/26/2004
P5;

This marker identifies the original location of the withdrawn item listed above. For a complete list of items withdrawn from this folder, see the Withdrawal/Redaction Sheet at the front of the folder.

COLLECTION:
Records Management, White House Office of

SERIES:
Subject Files - HO (Holidays)

FOLDER TITLE:
616250

FRC ID:
12531

OA Num.:
12057

NARA Num.:
12267

RESTRICION CODES

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b(8) Release would disclose information concerning the regulation of financial institutions [(b)(8) of the FOIA]
b(9) Release would disclose geological or geophysical information concerning wells [(b)(9) of the FOIA]
GEORGE W. BUSH CORRESPONENCE
Message and Special Letters

File name  3. Apec. cpm. msg
IQ Outgoing ID  3229572
Writer  Catherine
Date  3/24/04

Pitts  **
Pedison
Marquez  H

Approvals Needed

☐ Media Affairs
☐ Political Affairs
☐ NSC
☐ Public Liaison
☐ Legislative Affairs
☐ Domestic Policy
☐ Cabinet Affairs
☐ Other
☐ HSC
☐ NFLA
☐ COST
☐ OK

Enclosures

Special Instructions

Hansen  4-5-04 (NB) Sayle

ck IQ first
what ether
3/16
11340
have
we went to
lavenne dr.

3/17
Beattie
ok
MEMORANDUM OF CALL

TO:

☐ YOU WERE CALLED BY— ☐ YOU WERE VISITED BY—

Catherine Peterson
APCO Ent'l

☐ PLEASE PHONE ☐ (Enter area code, if necessary) ☐ DSN

(888) 272-6241 X 2442

☐ WILL CALL AGAIN ☐ IS WAITING TO SEE YOU
☐ RETURNED YOUR CALL ☐ WISHES AN APPOINTMENT

MESSAGE

Called to check status on Nat'l Pub. Safety Telecomm. Wk.

fax: (202) 322-2501
Please fax, then mail

RECEIVED BY DATE TIME

3/24 10:45

NSN 7540-00-634-40
50363-111
UNICOR PPI-SST
OPTIONAL FORM 363 (Rev. 7-94)
General Services Administration
Office of Presidential Messages,

Thank you for your phone assistance. Below is the information you requested.

Event Date is: April 11-17, 2004

Print Date is: April 1, 2004

Please mail to: Kathryn Peterson, APCO International, 351 N. Williamson Boulevard, Daytona, Florida 32114-1112 USA
Dear Mr. President:

The tragic events of Sept. 11, 2001 affected this nation profoundly and have, during the events since, shown the world the true strength of the American character. No one was called upon to show that strength sooner than America's public safety telecommunications. These professionals were the first voices heard by the victims calling from inside the World Trade Center, the Pentagon and the doomed aircraft, and in many cases were the last voices heard by the victims. Despite the horror of the situation and the ultimate loss of many of their colleagues, these men and women offered help and comfort and mobilized a police, fire and EMS response, under extraordinarily difficult conditions, unequalled in American history.

Now, the fruit of the seeds sown by the forces of terror on that day are about to be realized, and more than ever, the American public is relying on its public safety telecommunications to provide aid and comfort, both for everyday emergencies and in anticipation of the potential disasters that may be in store. Our military forces are the first responders overseas; here, on our home soil, the true first responder is the voice answering 9-1-1. In these uneasy days, that's an awesome responsibility, and one our nation's public safety telecommunicators are prepared to meet.

We respectfully request your support in honoring these professionals for choosing to rise to the challenges this nation faces. The Association of Public-Safety Communications Officials - International, Inc. (APCO International) seeks a presidential message marking the second full week of April (April 11-17, 2004) as National Public Safety Telecommunications Week.

Celebrated annually, this week honors the thousands of men and women, who respond to emergency calls, send first responders and offer life-saving assistance to our nation's citizens. We are confident you stand behind the commitment and devotion of these men and women in their efforts to ensure the safety and security of all American citizens.

We have enclosed a copy of the message you prepared for us last year. If you have any questions or concerns, please do not hesitate to contact us.

Respectfully,

E. Tim Ryan
Interim Executive Director / Chief Financial Officer
APCO International
I send greetings to those observing National Public Safety Telecommunications Week.

From the morning of September 11, 2001, to today, our Nation has been engaged in an unprecedented effort to defend our freedom, our security, and our way of life. Every level of our government has taken steps to be better prepared against a terrorist attack. We are enhancing security at airports, power plants, border crossings, and seaports. We have deployed detection equipment to look for weapons of mass destruction and supplied law enforcement agencies with better tools to detect and disrupt terrorist cells. In addition, on November 25, 2002, I was pleased to take the next critical step in defending our country by signing legislation to create the Department of Homeland Security. This new department will focus the resources of the United States Government on the safety of the American people.

During this time of great consequence, the skilled men and women who operate our emergency telecommunications networks play a vital role in protecting citizens and communities. Americans take comfort in knowing you are available to help coordinate the first response to individuals in distress, and I commend you for providing life-saving assistance to those in need. Your important work helps show the resolve of this great Nation and demonstrates that our efforts to defend our country are united and comprehensive.

Laura joins me in sending our best wishes.
Lake Worth Regional Communications Center

FAX Cover Sheet

Date: 2-28-2004

To: Presidential Messages

From: Pilar Burrows

Pages: 2

Remarks: Thank you!

Troop K – Turnpike
Dispatch: (561) 640-2835
Suncom: 230-2200
FAX: (561) 433-2617
Suncom: 232-2617

Troop L – Palm Beach
Dispatch: (561) 357-6320
Suncom: 232-6320
FAX: (561) 433-2617
Suncom: 232-2617

District Commander – Captain Ibrahim A. Egeli

SHIFT COMMANDERS

Lieutenant Andrew Q. Morris, Jr.                     Lieutenant Calvin E. Floyd
Lieutenant Earl E. Hingson, Jr.                       Lieutenant Theresa E. Compton
Lieutenant Stephen M. Veltri
Direct Line: (561) 357-6317

This facsimile contains privileged and confidential information intended only for the use of the addressee(s) named above. If you are not the intended recipient of this facsimile, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any dissemination or copying of this facsimile is strictly prohibited. If you have received this facsimile in error, please notify us by telephone and destroy this copy. Thank you.

IF ALL PAGES ARE NOT RECEIVED, PLEASE CALL THE OFFICE NUMBER SHOWN ABOVE. THE FLORIDA HIGHWAY PATROL FAX IS IN SERVICE 24 HOURS DAILY.
February 28, 2004

Pilar Evette Burrows
Florida Highway Patrol
P.O. Box 16007
West Palm Beach, Florida 33416
561-357-6320

ATTENTION: THE PRESIDENT
THE WHITE HOUSE
OFFICE OF PRESIDENTIAL ME:
PROCLAMATIONS

I am the Executive Director of The Emergency Communications Officers Associations in West Palm Beach, Florida. I am also a dispatcher with the Florida Highway Patrol.

I am requesting a hard copy message from the White House in observance of National Telecommunications Week, celebrated this year April 11 through April 17, 2004. I have previously received a fax copy in 1999 from President Bill Clinton, but never received the hard copy in the mail.

On April 15, 2004, I will host a free luncheon for every agency in Palm Beach County for all dispatchers to attend, as I have done for the last seven (7) years.

Please forward this request if possible by April 11, 2004, so that I may post it for all to view at this luncheon.

Please contact me if you have any questions. Thank You for your time and any assistance would be greatly appreciated.

Pilar E. Burrows
March 9, 2004

The White House
Attn: Greetings Office
Washington, D.C. 20502-0039

Dear White House Staff:

The week of April 11-17, 2004 has been declared “National Public Safety Telecommunicators Week.” Every year the Los Angeles County Sheriff's Communications Center selects a “Public Response Dispatcher of the Year”, with the Sheriff presenting the Department's scroll to the recipient. This year's Public Response Dispatcher of the Year is Stacey Castille.

We are requesting a letter from the President, congratulating Stacey Castille for this very prestigious achievement, to be presented on April 15, 2004.

The letter should be addressed to:

Public Response Dispatcher Stacey Castille
3234 Ashgate Way
Ontario, California 91761

The letter should be delivered to:

Los Angeles County Sheriff's Department
Communications & Fleet Management Bureau
Attn: Lori Ueda, Training Staff
1277 N. Eastern Avenue
Los Angeles, California 90063

A Tradition of Service
Letter of Recognition
- 2 -
March 9, 2004

Should you have any questions concerning the above, please contact me or Lieutenant Jeffrey Donahue.

Sincerely,

LEROY D. BACA, SHERIFF

Susan M. Kopperud, Captain
Communications and Fleet
Management Bureau
March 31, 2003

I send greetings to those observing National Public Safety Telecommunications Week.

From the morning of September 11, 2001, to today, our Nation has been engaged in an unprecedented effort to defend our freedom, our security, and our way of life. Every level of our government has taken steps to be better prepared against a terrorist attack. We are enhancing security at airports, power plants, border crossings, and seaports. We have deployed detection equipment to look for weapons of mass destruction and supplied law enforcement agencies with better tools to detect and disrupt terrorist cells. In addition, on November 25, 2002, I was pleased to take the next critical step in defending our country by signing legislation to create the Department of Homeland Security. This new department will focus the resources of the United States Government on the safety of the American people.

During this time of great consequence, the skilled men and women who operate our emergency telecommunications networks play a vital role in protecting citizens and communities. Americans take comfort in knowing you are available to help coordinate the first response to individuals in distress, and I commend you for providing life-saving assistance to those in need. Your important work helps show the resolve of this great Nation and demonstrates that our efforts to defend our country are united and comprehensive.

Laura joins me in sending our best wishes.

GWB/DTS/HMS/BP/EP/HEM/pfs/ws-ddj (Corres. #2726846) (3.apco.eap.msg) 
cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street 
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street 
cc: Elizabeth Pitts, Pres. Corr., 9th Floor, 1800 G Street

SENT TO:
Ms. Kathryn Peterson
APCO International Headquarters
351 North Williamson Boulevard
Daytona, Florida 32114-1112
April 11, 2002

I am pleased to send greetings to those observing National Public Safety Telecommunications Week, April 14-20, 2002.

The tragic events of September 11, 2001, remind us of the vital role communications professionals play in public safety. When citizens need police, fire, or ambulance assistance, they rely on the skill and expertise of the dispatchers. Their important efforts can often mean the difference between life and death.

During National Public Safety Telecommunications Week, I commend the men and women operating and coordinating our Nation's emergency response call system. Their spirit of public service and dedication to the well-being of others is an inspiration to all Americans.

Laura joins me in sending our best wishes.

GWB/JEW/BRC/HKM/jej (Corres. #2361202)
(4.apco.jw)
cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street
cc: John Witherspoon, Pres. Corr., 9th Floor, 1800 G Street

SENT TO:
Mr. Michael D. Baker
MDB Group
Suite 310
1301 Connecticut Avenue, N.W.
Washington, D.C. 20036

*** WHEN SIGNED, PLEASE FAX TO THIS GROUP WITH ATTACHED FAX COVER SHEET ASAP. ONCE FAXED, PLEASE MAIL ***
I send greetings to those gathered for the City of Bellflower's 10th Annual BRAVO Awards.

Firefighters, law enforcement officers, and all first responders play a critical role in protecting our communities. We are grateful for these public servants who perform extraordinary deeds to help and protect others. Their courage, honor, and commitment are an inspiration.

America is also grateful for the brave men and women in our Armed Forces. They are making our Nation more secure and our world more peaceful and free. We thank them and their families for their service and sacrifice.

Laura joins me in sending our best wishes. May God bless you, and may God continue to bless America.
I send greetings to those gathered for the Montgomery County Chamber of Commerce 30th Public Safety Awards Program. Congratulations to your honorees.

America is grateful for the courage and sacrifice of our law enforcement officials, firefighters, and first responders. By serving a cause greater than self, these brave individuals inspire others and save lives. I commend Montgomery County safety personnel for your dedicated public service. Your efforts to protect your community reflect the values that make our country strong.

Laura joins me in sending our best wishes for an enjoyable event.
February 11, 2004

I send greetings to those celebrating the 50th anniversary of the Hillsdale Volunteer Ambulance Service.

We know that heroism is found in a moment, or sometimes in a lifetime, of serving something larger than ourselves. First responders have always been among America's greatest heroes. As they selflessly risk their lives to protect our citizens and our communities, these brave public servants help to secure our homeland. During these extraordinary times, Americans have drawn great strength from their example of courage, sacrifice, and honor.

I commend these dedicated men and women for their hard work and willingness to serve others. Their commitment reflects the true character of our Nation.

Laura joins me in sending our best wishes.


SENT TO:
Mr. Alfred J. Murphy Jr.
President
Hillsdale Volunteer Ambulance Service
Post Office Box 233
Hillsdale, New Jersey 07642
March 16, 2004

Mr. John H. Flanigan
Slingerlands, New York

Dear Mr. Flanigan:

Congratulations on your 50 years of service to the Slingerlands Fire Department. I join your family, friends, and colleagues in recognizing this milestone.

By selflessly risking their lives to protect our citizens, our communities, and our country, fire-fighting professionals have demonstrated that they are among America's greatest heroes. We are grateful for these brave individuals and for all the first responders who strengthen our country with their service. I applaud your contributions to your community and to our Nation, and I thank you for a career devoted to helping fellow Americans.

Laura joins me in sending our best wishes for continued success. May God bless you, and may God continue to bless America.

Sincerely,

George W. Bush

GWB/DV/BP/HMS/DSes Corres. #3216479)
MP021C (3.johnflanigan.msg)
cc: Misty Marshall, 9th FL/1800 G Street

SENT TO:
Mr. Walter W. Eck, Jr.
Slingerlands Fire Department, Inc.
Post Office Box 28
Slingerlands, New York 12159

Released: 8/25/03
About APCO

The Association of Public-Safety Communications Officials - International, Inc. - APCO International, is the world's oldest and largest not-for-profit professional organization dedicated to the enhancement of public safety communications.

With more than 65,000 members around the world, APCO International exists to serve the people who design, operate, maintain, and apply the communications systems used to safeguard the lives and property of citizens everywhere.

APCO's Constitution & Bylaws

APCO's Constitution (Verified by C&B Committee January 28, 2004; Amended by the Quorum August 13, 2003)

APCO's Bylaws (Verified by C&B Committee March 15, 2004; Amended by the Quorum August 13, 2003)

APCO's Policy Manual

Complete Policy Manual - updated 03/18/2004
APCO's Policy Manual (updated 03/18/2004)

Updated Sections within the Policy Manual
Policy Manual Index approved 03/18/2004
Policy Manual Section 3.1 approved 03/18/2004
Policy Manual Section 4.2 approved 03/18/2004
Policy Manual Section 4.7 approved 03/18/2004

APCO's Mission Statement

The Association of Public-Safety Communications Officials International (APCO) is a member driven association of communications professionals that

http://www.apcointl.org/about/
APCO’s Vision Statement

APCO International exists to continuously enhance public safety communications through leadership, professionalism and service.

APCO’s Strategic Plan

In October of 2001, APCO International began the process of developing a new strategic plan for the next 3 to 5 years. Members of the Executive Council were polled to select 4 regional representatives to sit on the Strategic Planning Committee. In addition to the regional representatives, the committee was comprised of the current Board of Officers, two past Presidents, two International Affiliates representatives, the Chairs of the Subsidiary Advisory Committees, a member from the Corporate Advisory Committee, a member-at-large, and finally APCO’s Executive Director and Chief Financial Officer. In total there were 18 members.

The goals and objectives contained with in the strategic plan are a direct result of APCO’s commitment to meeting the needs of its members. Since 1935 APCO’s role and scope have evolved and expanded. Today it is one of the worlds leading organizations for protecting and promoting the interests of public safety communications and the excellence of its members though a wide-ranging programs including training, certification, publications, a foundation, scholarship, advocacy, and research.

Click Here for APCO’s Strategic Plan
CPRA, the Southern California chapter of APCO, is making available National Public Safety Telecommunications Week buttons again this year. Cost is still $1 each, plus $3 per order for shipping and handling. (Shipping costs are extra for international orders). For more information and to order buttons please visit http://www.cpra.org/newsctn.htm.

April 11-17, 2004
A Week of Recognition and Awareness

National Public Safety Telecommunications Week is right around the corner.

This year, the week of April 11 has been declared National Public Safety Telecommunications Week. Sponsored by APCO International, the week honors the many public safety telecommunications professionals who help save countless lives by responding to emergency calls, dispatching emergency professionals and equipment and providing moral support to citizens in distress.

The term "9-1-1" is often associated with rapid emergency response, poise under pressure, aid and compassion in times of distress and critical decision-making within seconds. Many people don't stop to think about the seemingly nameless, faceless individuals who answer 9-1-1's call until they experience actual emergencies themselves. These telecommunicators make the difference between life and death in many instances.

By officially recognizing these public safety telecommunications professionals, APCO hopes to awaken public awareness and promote much-needed education.

For your FREE copy, e-mail your name and agency to APCO's News Bureau. And while you're at it, tell us a little bit about your comm center or agency. We will send your FREE e-NEWSLETTER.

If you have any questions about National Public Safety

http://www.apcointl.org/NationalPublicSafetyTelecommunicationsWeek.htm

3/25/2004
regarding important public safety issues and legislation.

The History of National Public Safety Telecommunications Week

The idea to designate a specific week to honor public safety telecommunicators was first conceived in 1981 by Patricia Anderson of Contra Costa County (Northern California Chapter) Sheriff's Office. APCO International was able to convince Congress of the need for a formal proclamation in October 1991. According to congressional procedure, it was introduced twice more in 1993 and 1994 before becoming permanent without the need for yearly introduction.
President Marks Homeland Security's Accomplishments at Year One
Remarks by the President on the One-Year Anniversary of the U.S. Department of Homeland Security
Ronald Reagan Building
Washington, D.C.

10:06 A.M. EST

THE PRESIDENT: Thank you all, please be seated. Please be seated -- unless, of course, you don't have a seat. (Laughter.) Thanks for the warm welcome. I'm honored to join the proud men and women of the Department of Homeland Security in celebrating this agency's first anniversary.

Many of you were here from day one. Others have come aboard in the days since. Yet, from the President to the Secretary to the newest employee, all of us here are tasked with a single, vital mission: to secure the American homeland and to protect the American people. (Applause.) There is no duty more important. We're meeting that duty together, and on behalf of a grateful nation, I thank you all for what you do to defend our country.

I appreciate Secretary Ridge's leadership. I plucked him out of the ranks of the governors because I knew he knew how to manage and to set an agenda. He has not let me down. Along with the other leaders here, he and the team are doing a fantastic job of leading this Department. I appreciate Deputy Secretary Jim Loy, as well, for his outstanding leadership. I want to thank all the officials who are here. I appreciate the members of the United States Congress who have come. Two Texans, Mac Thornberry and Jim Turner, I appreciate you all being here. I appreciate Jennifer Dunn, from the great state of Washington; and Chris Cox, from the state of California. Thanks for taking time to honor these employees today.

I appreciate all the employees who are here. I appreciate you working hard for the American people. I'm sure people don't thank you enough. Well, I'm here to thank you as much as an individual possibly can, for working the long hours, for taking the risks on behalf of the security of this country.

Today, I had the honor of meeting the family of Agent Jimmy Epling. Jimmy was the first Department of Homeland Security employee to be killed in the line of duty. He did so rescuing an individual. He risked his life to save a life. And on behalf of our nation, Monica and Seth and Shaine and Sean and James, and his loving parents, Ken and Amy, thank you for raising such a good son and thank you for having such a good husband; boys, you need to be proud of your daddy. Thanks for coming. (Applause.)

Two-and-a-half years ago, our nation saw war and grief arrive on a quiet September morning. From that day to this, we have pursued a clear strategy: We are taking the offensive against the terrorists abroad. We're taking unprecedented measures to protect the American people here at home. The goal of the terrorists is to kill our citizens -- that's their goal -- and to make Americans live in fear. This nation refuses to live in fear. We will stand together until this threat to our nation and to the civilized world is ended. (Applause.)

We have been called to service. We've been called to action. And we accept that responsibility. With fine allies, we are winning the war against the terrorists. We're disrupting terrorist operations. We're cutting off their funding. We are chasing down their leaders one person at a time. We are relentless. We are strong. We refuse to yield.

Some two-thirds of already Qaeda’s key leaders have been captured or killed. The rest of them hear us breathing down their neck. We’re after them. We will not relent. We will bring these killers to justice. (Applause.)

It is vital our nation speak with a clear voice, and when we speak, we mean what we say. It’s essential that this nation not be a nation of empty words, but a nation that is determined to do our duty. I laid out a doctrine a while ago, and it said if you harbor a terrorist, if you feed a terrorist, you’re just as guilty as the terrorists. I meant what I said. And so did our nation. And the Taliban, the brutal dictators, the barbarians that ran Afghanistan now fully understand America will keep its commitments and means what it says. (Applause.)

We delivered an ultimatum to Mr. Saddam Hussein, that he listen to the world, disclose and disarm his weapons and weapons programs. It’s what the world had said time and time again. The United States said the same thing. We saw a threat. It was time to deal with that threat Mr. Saddam Hussein had the choice to make. He chose defiance. He now sits in a prison cell, and the Iraqi people are free and America is more secure. (Applause.)

We have said we will deal with weapons of mass destruction. We have shown the world we mean what we say. With our allies, we’re taking action to stop the spread of chemical and biological, radiological or nuclear weapons. We’re working together with our friends to prevent terror networks from gaining the means to match their hatred. We’re confronting states that develop deadly weapons. We’re shutting down networks that trade in the means to produce the technologies of mass murder.

Nations like Libya have gotten the message and renounced their weapons programs. The proliferation network of A.Q. Khan, which sold nuclear secrets to Iran and North Korea, is being dismantled. Its top leaders are out of business forever. America will not allow terrorists and outlaw regimes to threaten our nation and the world with the world’s most dangerous technologies. (Applause.)

As we work to make this nation more secure, we’re also working with a broad coalition of nations to spread freedom. America believes that freedom is the Almighty’s gift to each and every person who lives in this world. That’s what we believe. We have liberated more than 50 million people in Iraq and Afghanistan. Those people have our help and the help of many nations to build free and democratic nations.

We seek to spread the benefits of democracy and tolerance and freedom throughout the greater Middle East. By opposing the stagnation and bitterness that feed terror, this great nation and our friends are bringing hope to millions, thereby strengthening the long-term security of America and making the world a more peaceful place. (Applause.)

We will stay on the offensive. We will not relent. And as we wage this war abroad, we must remember where it began, here in our homeland. Life in America, in many ways, has returned to normal, and that’s positive. It means we’re doing our jobs. But life will really never return to normal so long as there’s an enemy that lurks in the shadows, that aims to destroy and kill. The enemies are wounded, but they’re not broken. They still have desires to strike America again. That’s the reality with which we live. The reality is, vast oceans can no longer protect us, and therefore we must have, and we do have, a clear strategy to defend our homeland. Oh, we’ll do everything we can to prevent attacks on America. As we do so, we’ll reduce our vulnerabilities and prepare for any attack that might come; that’s our duty; that is our collective mission.

To meet the goals, we have tripled federal funding for homeland security since 2001, to some $30.5 billion. I want to thank the Congress for working with the administration to make sure these good folks have got the ability to implement the strategy to protect our country.

We’ve undertaken the most sweeping reorganization of the federal government since the beginning of the Cold War. The FBI has transformed itself into an agency dedicated primarily to the prevention of future terrorist attacks. The Department of Defense has established a new top level command whose priority is to protect the American homeland. We established the Terrorist Threat Integration Center, to merge and analyze in a single place all vital intelligence on global terror. We created the Homeland Security Council within the White House -- John Gordon is here with us today -- to help coordinate all homeland security activities across our government.

We’ll face the terrorist threat for years to come. Our government is prepared to meet that threat. One of the most important steps we’ve taken is creating the Department of Homeland Security, combining under one roof, with a clear chain of command, many agencies responsible for protecting our nation. All of you go to work every day with
a single, overriding responsibility: to make this nation more secure.

Creating the newest department of our federal government was a tough task. It required a lot of hard work, changing some old habits, in order to merge into a new strategy and a new department. You’ve accomplished an historic task. In just 12 months, under the leadership of your President, you have made air travel safer, you’ve strengthened the security of our borders and infrastructure, you’ve taken steps to protect the American people from dangerous weapons, and you helped prepare our first responders for any emergency. You faced the challenges standing up this new Department and you get a -- and a gold star for a job well done. (Applause.)

Since September the 11th attacks, we’ve taken significant steps to ensure the safety of air travel. DHS is completing a massive overhaul of security at our nation’s airports. Federal air marshals are flying on hundreds of commercial flights every day. We are determined to protect Americans who travel by plane. We’re determined to prevent those planes from being used as weapons against us.

The Department of Homeland Security is strengthening control of all our borders and ports of entry, to keep out terrorists and criminals and dangerous materials. We’re using technology to allow law abiding travelers to cross the border quickly and easily, while our officials concentrate on stopping possible threats. We’ve increased the number of border inspectors and improved access to sophisticated data bases.

DHS personnel are checking ships and analyzing manifests to prevent high risk cargo from entering our nation by sea. DHS officials are also posted at foreign ports, working with other governments to inspect shipments before they’re loaded and shipped to America. America welcomes tourists and students and business people, legitimate cargo. Yet, we’re working hard, you’re working hard, to make sure our border is closed to terrorists and criminals and weapons and illegal drugs.

Third, we’ve worked with state and local governments and the private sector to strengthen the defenses of our key infrastructure, communication systems and power grids and transportation networks. DHS is helping the operators of chemical facilities improve security.

We’re working with Congress on new legislation that establishes uniform standards for securing chemical sites, and gives DHS the power to enforce those standards. We’ve established a national cyber security division to examine cyber security incidents and track attacks and coordinate nationwide responses. America’s infrastructure drives our economy and serves our people. We’re determined to provide the infrastructure with the best possible protection.

Fourth, we’re bringing the best technologies to bear against the threat of chemical and biological weapons; we placed sophisticated equipment to detect biological agents in many metropolitan areas. We’ve greatly expanded the strategic national stockpile for drugs and vaccines and medical supplies. We now have on hand, for instance, enough smallpox vaccine to immunize every American in the case of an emergency.

Last year, I proposed Project BioShield, which will speed the development of new vaccines and treatments for biological agents that could be used in a terrorist attack. Congress needs to send this vital legislation to my desk. Attacks from a chemical or biological weapons is one of the gravest threats our country has ever faced. We’re doing what is necessary to protect this country.

Even with all these measures, there’s no such thing as perfect security in a vast and free country. So as a fifth step, we’ve worked to improve the ability of state and local authorities to respond quickly and effectively to emergencies. My administration has provided over $13 billion to equip and train local officials, such as firefighters and police officers and EMS workers and health professionals. I thank the Congress for their work on this important measure.

The new budget proposes additional money, 35 billion dollars more to the first responders. We’re focusing more of our resources on the areas of greatest risk. It’s essential we equip police with taxpayers money, to better protect the American people. And so DHS is creating a national incident management plan, a strategy to make sure taxpayer’s money is wisely spent. Under this plan, first responders at all levels of government will know their responsibilities, will follow a clear chain of command, and will be able to work with each other effectively in a time of crisis.

Your hard work is already paying off. The system has proven its worth in coordinating responses to such emergencies as Hurricane Isabel and the California wildfires. America's first responders are the first on the scene of danger. They need a strategy. They need coordination. They need training. And they will get our help.

This administration has also worked to ensure that those charged with defending America from the threat of terror have all the tools necessary to fight the terrorists. One of those essential tools is the Patriot Act, which enables federal law enforcement officials to track terrorists, to disrupt their cells and to seize their assets. For years we've used similar provisions to catch embezzlers or drug traffickers. My attitude is pretty simple on this matter: If these methods are good enough for hunting criminals, they're even more important for hunting terrorists.

The Patriot Act made other important changes official to the success of this new department. It tore down the walls that blocked the FBI and the CIA from sharing intelligence. It's hard to track terrorists if we can't share information. It was essential that all elements of law enforcement be able to work together to secure this homeland. The Patriot Act imposed tough new penalties on terrorists and those who support them. We want to make it abundantly clear to anybody who wants to hurt America: there will be significant penalty. These are responsible measures, fully consistent with the United States Constitution.

Key provisions of the Patriot Act are set to expire next year. The terrorist threat will not expire on that schedule. You, and others in law enforcement, need this vital legislation to protect our citizens. We cannot afford to let down our guard. Congress must renew the Patriot Act. (Applause.)

For the men and women of the Department of Homeland Security, the past year has been one of progress and achievement. You have risen to confront a new threat and to meet unprecedented challenges. You have responded to hurricanes and tornadoes and wildfires with incredible skill and speed. You've worked hard to protect our borders, you've saved lives. You're prepared for greater dangers. You've passed every single test. You should be proud of all you've accomplished, and you need to know America is proud of you. (Applause.)

We have done a lot in a year. It's been an incredible year of accomplishment, but none of us charged with defending this nation can rest. We must never forget the day when the terrorists left their mark of murder on our nation. We must never forget that day. We will remember the sorrow and the anger. We'll also remember the resolve we felt that day. All of us have a responsibility that goes on. We will protect this country, whatever it takes.

God bless your work, and may God continue to bless our country. (Applause.)

END 10:31 A.M. EST

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From: Misty Marshall
       Director, Presidential Messages
       65505 phone / 62806 fax

Subject: Clearance Request for the National Public Safety Communications Telecommunications Week.

Date: March 29, 2004

Please find attached a request for a Presidential Message for the National Public Safety Communications Telecommunications Week.

Please provide your approval/comments/recommendations to me by COB WEDNESDAY, March 31, 2004.

* Please call or fax your response to our office ASAP.

Thank you.
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| SERIES:     | Subject Files - HO (Holidays) |
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  - P4 Release would disclose trade secrets or confidential commercial or financial information [(a)(4) of the PRA]
  - P5 Release would disclose confidential advise between the President and his advisors, or between such advisors [(a)(5) of the PRA]
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- Freedom of Information Act - [5 U.S.C. 552(b)]
  - b(1) National security classified information [(b)(1) of the FOIA]
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Memo for: James Waters
Deputy Director of Scheduling - Research
6-2363 phone
6-6489 fax

From: Misty Marshall
Office of Presidential Messages
6-5503 / Fax 6-2806

Subject: Research Request for
APCO International

Date: March 24, 2004

Please find attached a request for a Presidential Message for the Association of Public Safety Communications Officials - International, Inc.

Please advise my office as to whether you feel that a Presidential Message would be appropriate based on your research by COB MONDAY, MARCH 29, 2004.

Thank you!
**Office of Presidential Messages**

2 Pages faxed to James Waters

**Memo for:**
James Waters
Deputy Director of Scheduling - Research
6-2363 phone
6-6489 fax

**From:**
Misty Marshall
Office of Presidential Messages
6-5503 / Fax 6-2806

**Subject:**
Research Request for APCO International

**Date:**
March 24, 2004

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Thank you!
March 05, 2004

President George W. Bush
The White House
Office of Presidential Messages
1600 Pennsylvania Avenue, NW
Washington, DC 20500

Dear Mr. President:

The tragic events of Sept. 11, 2001 affected this nation profoundly and have, during the events since, shown the world the true strength of the American character. No one was called upon to show that strength sooner than America’s public safety telecommunicators. These professionals were the first voices heard by the victims calling from inside the World Trade Center, the Pentagon and the doomed aircraft, and in many cases were the last voices heard by the victims. Despite the horror of the situation and the ultimate loss of many of their colleagues, these men and women offered help and comfort and mobilized a police, fire and EMS response, under extraordinarily difficult conditions, unequalled in American history.

Now, the fruit of the seeds sown by the forces of terror on that day are about to be realized, and more than ever, the American public is relying on its public safety telecommunicators to provide aid and comfort, both for everyday emergencies and in anticipation of the potential disasters that may be in store. Our military forces are the first responders overseas; here, on our home soil, the true first responder is the voice answering 9-1-1. In these uneasy days, that’s an awesome responsibility, and one our nation’s public safety telecommunicators are prepared to meet.

We respectfully request your support in honoring these professionals for choosing to rise to the challenges this nation faces. The Association of Public-Safety Communications Officials - International, Inc. (APCO International) seeks a presidential message marking the second full week of April (April 11-17, 2004) as National Public Safety Telecommunications Week.

Celebrated annually, this week honors the thousands of men and women, who respond to emergency calls, send first responders and offer life-saving assistance to our nation’s citizens. We are confident you stand behind the commitment and devotion of these men and women in their efforts to ensure the safety and security of all American citizens.

We have enclosed a copy of the message you prepared for us last year. If you have any questions or concerns, please do not hesitate to contact us.

Respectfully,

E. Tim Ryan
Interim Executive Director / Chief Financial Officer
APCO International
Office of Presidential Messages

3 Pages Total

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Cabinet Affairs  
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From: Misty Marshall  
Director, Presidential Messages  
65505 phone / 62806 fax

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Date: March 29, 2004

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Thank you.
March 26, 2004

I send greetings to those observing National Public Safety Telecommunications Week.

America’s public safety communications officials play a critical role in protecting our citizens, our communities, and our Nation. We are grateful for these men and women for their hard work and dedication to help secure our homeland. Your efforts to enhance public safety communications by maintaining a standard of excellence continue to strengthen our country.

Laura joins me in sending our best wishes.

GWB/(>>)/cm (Corres. #3229572)
((>>))
cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street
cc: Catherine McEaddy, Pres. Corr., 9th Floor, 1800 G St

SENT TO:
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    Chief of Staff
    Counsel's Office
    Domestic Policy
    Legislative Affairs
    NSC
    Media Affairs
    Public Liaison
    Other
    OSTP
    HSC

From: Misty Marshall
       Director, Presidential Messages
       65505 phone / 62806 fax

Subject: Clearance Request for the National Public Safety Communications Telecommunications Week.

Date: March 29, 2004

Please find attached a request for a Presidential Message for the National Public Safety Communications Telecommunications Week.